

CSRMA Telephone Consultation Questions & Answers

Liebert Cassidy Whitmore is pleased to provide the members of the California Sanitation Risk Management Authority (CSRMA) “hotline” telephone consultations. Members of CSRMA have the opportunity to pick up the phone and ask questions of an attorney. The following examples are designed to illustrate this aspect of hotline services.

Q. What is a hotline call?

- A. A hotline call is the member’s opportunity to consult with an attorney in any of our offices on matters relating to employment and labor law questions. (Examples include, but are not limited to, harassment, discrimination, and hiring/firing practices.) The attorneys who can assist you with your calls are:

Los Angeles Office (310-981-2000): Geoff Sheldon, James Oldendorph, Jennifer Rosner and Oliver Yee.

San Francisco Office (415-512-3000): Heather Coffman, Megan Lewis, Matt Nakano

Fresno Office (559-256-7800): Shelline Bennett, Kim Horiuchi, Che Johnson, Mike Lehman

San Diego Office (619-481-5900): Frances Rogers, Judith Islas, Stefanie Vaudreuil

Sacramento Office (916-917-5178): Gage Dungy and Jack Hughes

Q. Who should be using this service?

- A. CSRMA has provided LCW with a list of agency members who are authorized to place hotline calls.

Q. How should I identify myself?

- A. Identify yourself as a CSRMA member and let the receptionist know that you have a hotline question.

Q. How often may I call?

- A. Each CSRMA member agency may use the hotline services for up to one (1) hour of free phone consultation per month. Additional consultation beyond the one (1) hour will be billed to the Agency, unless the consultation was based on a topic/issue that all CSRMA agencies can benefit from. LCW will work with CSRMA prior to offering this extension.

Q. What if my agency is already a member of a LCW Employment Relations Consortium?

- A. You will continue to receive telephone consultation through your ERC contract.

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- Q. If I have a specific question may/should I request a particular attorney?**
- A. Any of the aforementioned attorneys will be able to help you when you call with a hotline question. However, if the attorney does not know the answer right away he/she will look it up and call you right back. We also know that you develop a relationship with a particular attorney and you are free to ask for him/her. In summary, you have the choice of asking for any attorney from the list or a particular attorney by name.